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Frequently Asked Questions



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Section 1. About the PPE regulation (EU) 2016/425

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Q. Please can you explain what PPE categories I,II and III products mean and what are the differences between them?

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Q. What is Nando in the context of PPE? How can I use it to verify BSI's (or other institutions) notified body number?

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Q. Is there any way to make the PPE certification procedure faster, for example in the case of a large order?

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Q. Can BSI test EN 149 filtering facepiece respirators, (sometimes known as disposable respirators)?

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Section 2. About the documentation and the marking of PPE

Q. Is it compulsory for PPE to display the notified body number (e.g. in the user instructions, on packaging, or on the Declaration of Conformity)?

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Section 3. About BSI certificates for PPE

Q. Can you supply us with a copy of the original certificate as we have only been given a photograph of it or just the certificate number from our supplier?

A. [Illegible text]

Q. How is the certificate number constructed? Is there any information that we need to look out for in these numbers?

A. B [Illegible text]

Q. If there is a valid certificate number, does this automatically mean that the product can be sold in the EU market? Is this the only requirement?

A. A [Illegible text]

Q. Why is there another certificate number referenced on the certificate we have obtained? For example, the certificate we have refers to a "module D" on a "module B" certificate. What are these and how are they linked to each other?

A. A [Illegible text]

Q. If I don't have the latest issued version of a certificate from a supplier, is this a problem?

A. [Illegible text]

Q. Why has the BSI certificate been issued twice within five months and from different countries and notified bodies? Is this a problem?

A. A [Illegible text]

Q. Where can I find an example of a BSI certificate?

A. [Illegible text]

Other questions

Q. There are no photos of products on the BSI certificate, how do we check what we buy is real? Does the photograph we obtained from the supplier match BSI's records?

A. C [Illegible text]

Q. Who polices the market, and where do the responsibilities lie for products certified by BSI?

A. [Illegible text]

Q. Can BSI validate certificates from other notified bodies?

A. [Illegible text]

Q. What happens if a genuine BSI certificate has been suddenly withdrawn on request of the supplier due to being targeted by scams, and there is a batch of facemasks needed to get cleared through EU customs on that one certificate?

A. A B [Illegible text]

Q. Can I call a BSI expert directly to validate a certificate?

A. [Illegible text]

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Knowledge

Assurance

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